HKIVM CPD Seminar - Knowing Me Knowing You

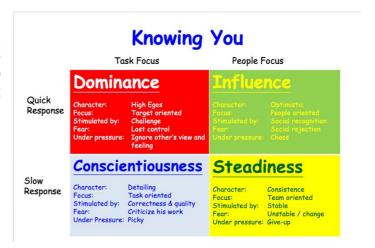
By Lillian Chan

A CPD workshop on how to realize the values of your "Partners" in respect of their personal characteristic was held on 23 February 2016 with 12 participants attended. In the workshop, participants identified the following top 3 communication issues in their daily working life:

- 情緒/語言質素
- 不站在他人立場 / misunderstanding
- 缺乏互信

The DISC personal characteristic model was introduced by Ms Lillian Chan, the workshop facilitator. Participants tried to aware who they are from the following characteristics.

For more information, please visit www. discprofile.com



They were then grouped under the same type and listed what they were going to behave "tomorrow" to improve communication with their working partners. The behaviours were shared and feedback by other groups, they summarised the effective communication behaviour as follows:

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